



International (Europe) Limited

Stirling Road, South Marston Industrial Estate, Swindon, Wiltshire SN3 4TQ England

To Our Valued Customers,

24<sup>th</sup> March 2020

We are sure you have received many letters from your suppliers, but Wilson Tool feels it is important for you to know what we are doing to meet the needs of our customers during these unprecedented times.

**We are open and shipping orders.**

Our European Headquarters in the UK, our World Headquarters in the USA, and other Wilson Tool plants around the world remain fully operational. We are maintaining our industry leading lead-times and our service continues to stay quick and responsive.

**We can be contacted as normal.**

Our Sales Engineer Team in the field respects your “no visitor” policies during this time. They are committed to staying in touch by phone, email, Skype and Microsoft Teams, and are in position to continue supporting all your needs. Although technology solutions have allowed us to move to home working in some regions, all of our Sales Desks around Europe can continue to take your orders and enquiries as normal.

Please be assured that we are doing everything possible in these challenging times to protect our employees and customers whilst maintaining our customer service and continuing to ship products to you. If you have any questions or concerns, please reach out to your local Sales Engineer, the Wilson Tool Sales Desk, or call me directly.

Best wishes to you and your family in difficult times.

Kind Regards,

**Klaus Neumann**

European Sales Director

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